Hybrid Virtual Proctoring provides institutions greater control and flexibility over how their online proctoring services function. It is the only proctoring platform that gives institutions the ability to deliver live online proctoring solutions using a set of shared resources.

**Why Hybrid Virtual Proctoring?**

Whether it’s the lack of trust students have when not knowing who’s remotely proctoring them, the cost burden of virtual proctoring for both institutions and students, or the lack of cheating deterrent when being proctored online – these concerns are real and an issue for both students and institutions alike.

We understand that the concept of proctoring is not a one-size-fits-all solution. Hybrid Virtual Proctoring takes the inherent flexibility of the SmarterProctoring system and applies this to how online proctoring services are delivered. Through Hybrid Virtual Proctoring, institutions can easily control every aspect of online proctoring, including those who act as the remote online proctor while lowering the overall servicing costs.

**How Hybrid Virtual Proctoring Works**

Historically, the large majority of proctoring has been handled through either an institution’s testing center or online proctoring vendors. Institutions have been forced to operate with these two distinct channels to service their students.

COVID-19 began to push institution testing center managers to think about other ways to remotely proctor during shutdowns. To accommodate this requirement, they turned to tools such as Zoom to remotely proctor their students. While these tools work, they do not have the proper feature set to effectively proctor on a large scale.

Hybrid Virtual has been designed to allow institutions to take control of all aspects of how their students are proctored online. Many students have concerns about interacting with proctors that are not affiliated with their Institution. For this reason, Hybrid Virtual takes a student-focused, institution-first approach. Institutions have the ability to easily craft their own online proctoring model by utilizing their internal testing staff, supplementing with trusted partners, and falling back to automated proctoring when required. This level of flexibility ultimately lowers proctoring costs, reduces privacy concerns, and increases convenience.
Everything an Institution Needs in a Remote Proctoring Platform

Collaboration
- Utilize all resources to serve students
- Create secure, collaborative spaces to effectively proctor
- Proctors can monitor and assist multiple students in real-time at one time instead of reviewing recordings

Control
- Customize, track, and manage all aspects of proctoring via a centralized dashboard
- Instructors can optimize different computer and/or browser lockdown technology during an exam
- Institutions can control when proctoring resources are available

Confidence
- The peace of mind running on a resilient and scalable student-centric problem
- Student trust can be established by utilizing proctoring staff affiliated with the institution
- Institution testing integrity is preserved through the use of institutional proctors

Cost
- Live online proctoring at automated proctoring costs
- Institutions and students save money by reducing the need for priced third-party virtual proctors
- Proctors can work from home when physical test centers are closed or in low-demand

Features
- LMS integrations with Canvas, Blackboard, Brightspace D2L, Sakai, and others
- Live incident tagging assistance through the use of Automated Proctoring technology
- Ability to control keyboard/mouse for students’ browser if assistance is needed
- Customizable room capacity where proctors can monitor up to 10 concurrent sessions
- Multiple proctors can be in a single room
- Ability to focus and communicate with a single student at a time, while still being able to monitor the other students in room
- Built-in documentation features
- Integrated text and audio communication between the proctor and the students
- Loss of connection prevention if a proctor loses connection – The session will automatically be recorded and the student will be switched to Automated Proctoring without interruption.

TO LEARN MORE, VISIT: smarterservices.com/hybrid-virtual-proctoring/