



WPI

Developing Personalized Support For Adult Online Learners

Steph Papia, Student Success Manager

Brian Degon, Director, Business Systems

Worcester Polytechnic Institute

Online Learning Consortium - Accelerate 2017

How To Create a Structured Set of Personalized Engagement Practices?

Working Professionals



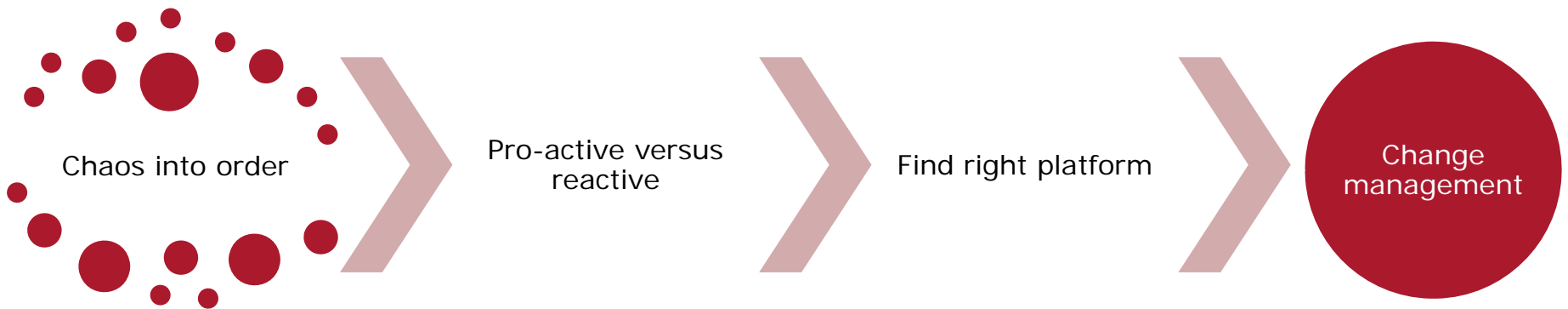
New Growth



Lost in 3 Years



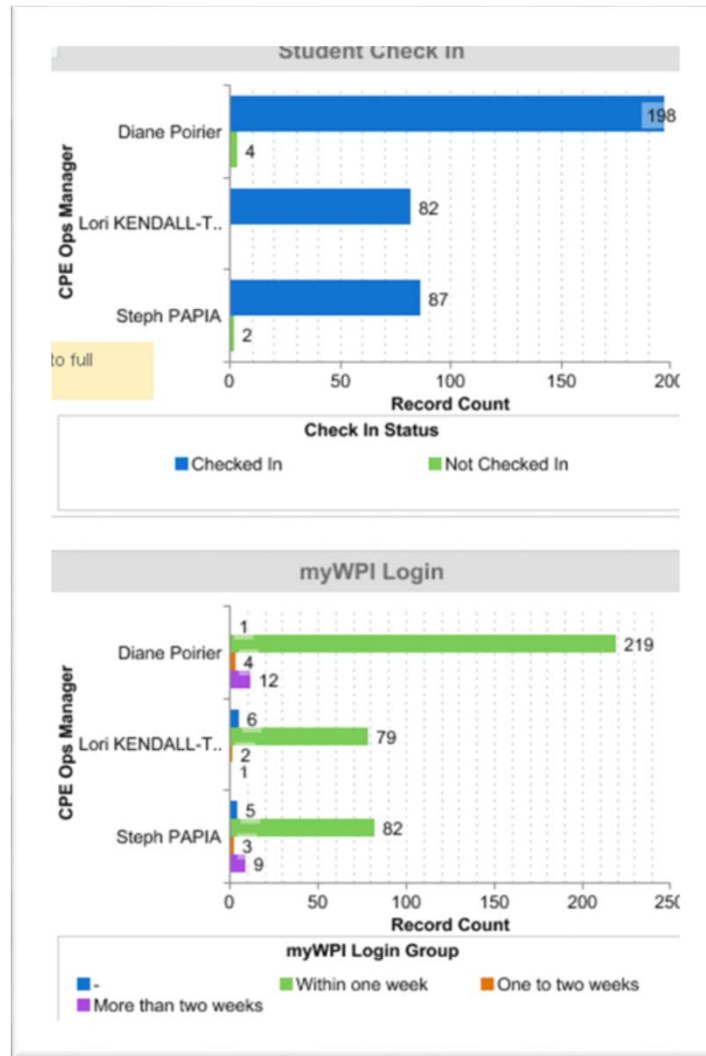
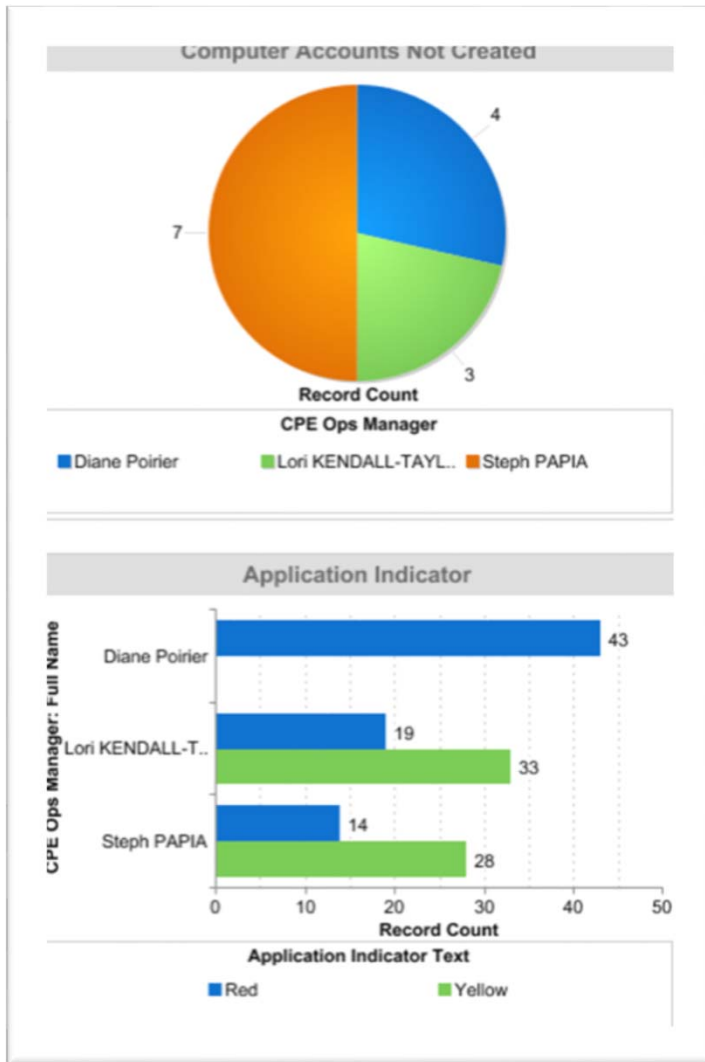
Obstacles



Approach



Student Population Views



Individual Student View

▼ CPE Student Status

CPE Student Status Last Update	3/22/2016	GPA Indicator	●
CPE Student Status Term Code	201602	Ops Manager GPA Meeting Date	
Current GPA	2.0	Current Credits	3.00
Online Orientation Completed	<input type="checkbox"/>	Total Earned Credits	3.00
Online Orientation Completion Date		Total Registered Courses	1
College Code	ED	Total Historical CPE Courses	1
Degree Code	GC	Total Completed CPE Courses	2
Major Code	PSE	myWPI Last Login Date	2/25/2016
Graduation Date		myWPI Days Since Last Login	29
WPI Computer Account Creation Date		Temporary Leave of Absence Start Date	
		Temporary Leave of Absence Return Date	
		Temporary Leave of Absence Reason	

▼ CPE Application Status

Application Indicator	✔
Application Date	6/2/2015
Application College Code	CP
Application Degree Code	GC
Application Major Code	PSE
Application Decision	GC
Application Decision Date	7/24/2015
Do Not Flag Application	<input type="checkbox"/>

Course Histories

[New Course History](#)

Action	Course Title	Start Date	End Date	Course Grade	Course Status
Edit Del	POWER SYSTEM ANALYSIS	9/3/2015	11/5/2015	C	HISTORY
Edit Del	TRANSIENTS IN POWER SYSTEMS	4/7/2016	6/9/2016		REGISTRATION

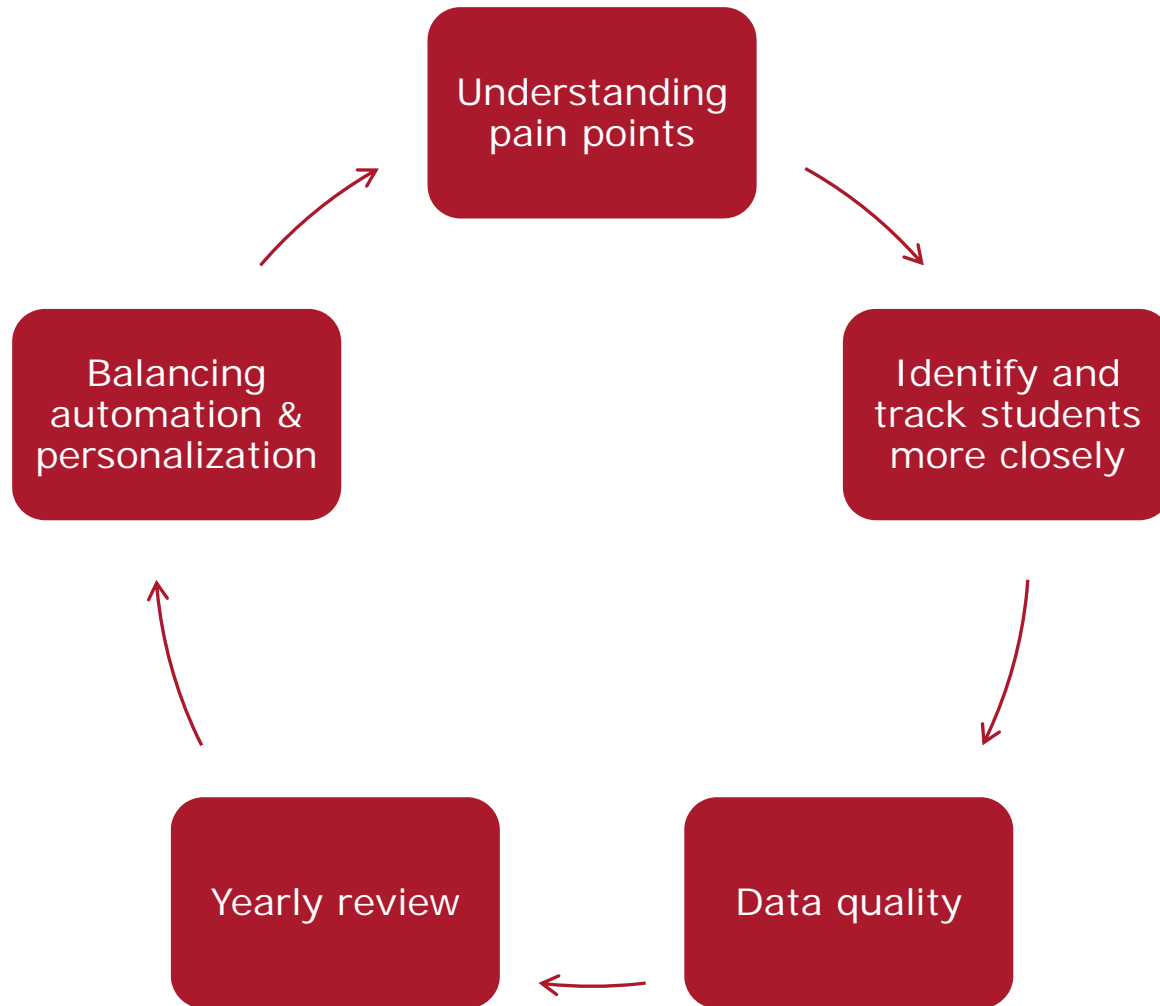
Open Activities

[New Task](#) [New Event](#) [New Meeting Request](#)

Action	Subject
Edit Cls	(1) Any Applicable Reminders (2) Add/Drop Reminder
Edit Cls	Non Email Touch base with student
Edit Cls	(1) Plan of study discussion (2) General check-in for outstanding issues
Edit Cls	Send Mid-course reminder to student
Edit Cls	End of Course Evaluation reminder

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Successes & Lessons Learned



Questions? Contact Us!

Steph Papia

sppapia@wpi.edu

508-831-4905



Brian Degon

bdegon@wpi.edu

508-831-4905