# INTEGRATING ASSESSMENT FROM START TO FINISH

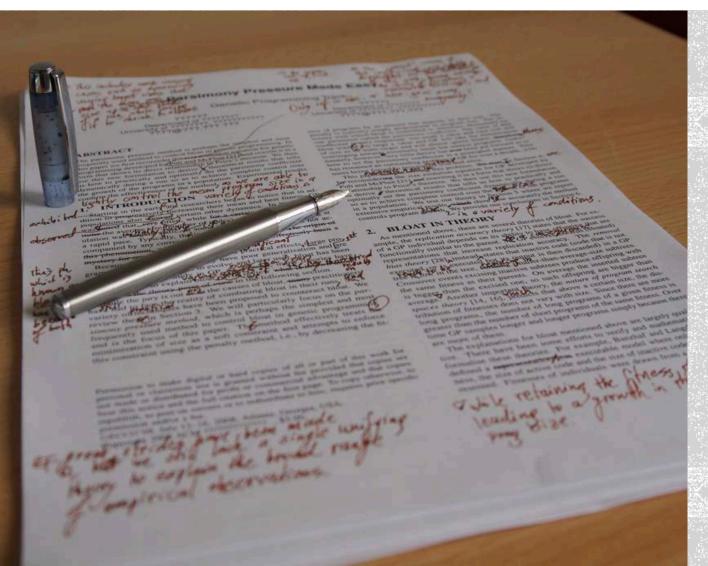
#### Tawnya Means, PhD

Director, Teaching & Learning Center
Warrington College of Business
University of Florida





## LEARNING DESIGN



## Habit 2: Begin with the end in mind.

-- The 7 Habits of Highly Effective People, Stephen R. Covey

#### LEARNING OUTCOMES

- Should align with the institution's curriculum and cocurriculum outcomes
- Should be collaboratively authored and collectively accepted
- Should incorporate or adapt professional organizations outcome statements when they exist
- Can be quantitatively and/or qualitatively assessed during a student's studies







#### WHAT SHOULD STUDENTS BE ABLE TO DO?

Avoid "teacherly" thinking... it's not about coverage or inputs in the classroom

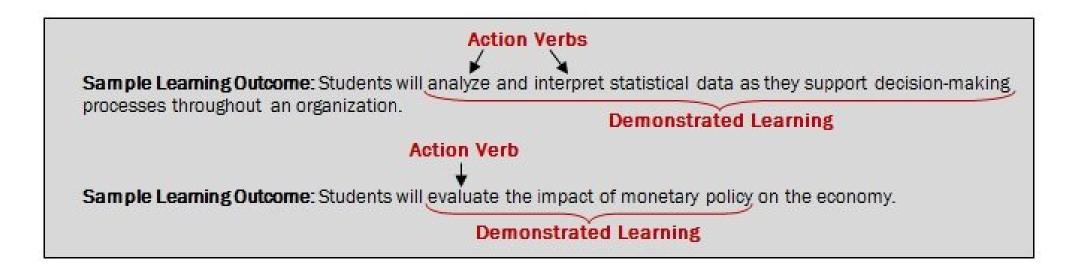
**Typical**: Students will understand the concept of time value of money.

**Better**: Students will be able to *recommend* the best investment strategy for a firm by *analyzing* various investment options *using* the concept of time value of money.



#### CHARACTERISTICS OF OUTCOMES

- Describe what students should be able to demonstrate,
   represent or produce based on their learning histories
- Rely on action /active verbs (observable)





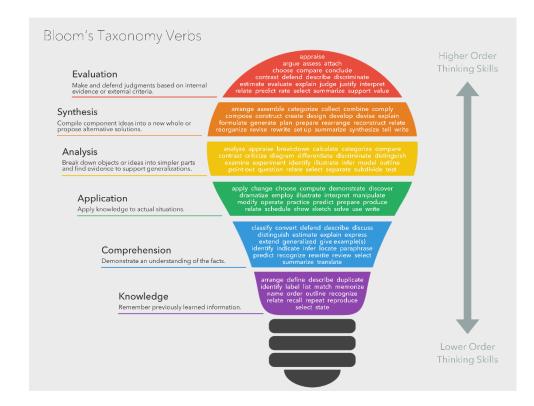
## PERFORMANCE-BASED OBJECTIVES

- Performance. An objective always says what a learner is expected to be able to do; the objective sometimes describes the product or the result of the doing.
- 2) Conditions. An objective always describes the important conditions (if any) under which the performance is to occur.
- 3) Criterion. Wherever possible, an objective describes the criterion of acceptable performance by describing how well the learner must perform in order to be considered acceptable.



#### APPLYING BLOOM'S TAXONOMY

- Observable and measureable
- •Use action verbs
- Focus on articulating clear learning objectives
- Use to guide class assignments, exams and overall course assessment questions





## WHY LEARNING OBJECTIVES?

- Well-crafted learning objectives guide the course development process
- Choice of course materials, assignments or activities, and assessments should all reflect the learning objectives

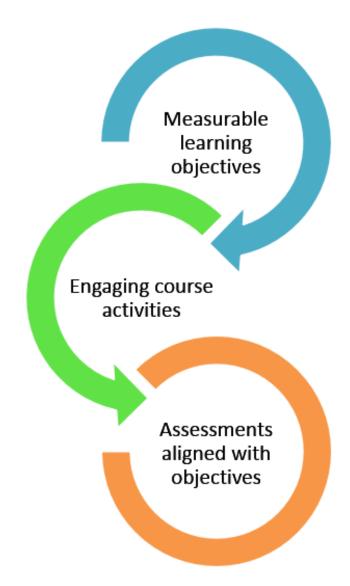
Consider: How does this element of the course relate back to learning objectives?





#### BACKWARD DESIGN

- Identify results desired
- Determine acceptable evidence of learning
- Design learning activities to get desired results





#### THE PROCESS



#### DESIGN AND DEVELOPMENT WORKSHEET

MEASURABLE LEARNING OBJECTIVES: WHAT WILL SUCCESS LOOK LIKE?

While you may already have some ideas about the learning objectives and structure for your course, in this worksheet, we would like you to engage in some backwards design. Use this worksheet for one specific module or content section of your course. It may be helpful to complete the first two sections electronically, then print this document prior to completing the other sections. Bring this document to your first working session with your instructional designer.

What do you want students to know when they complete this section of the course? List some <u>observable</u> behaviors, knowledge and skills students would exhibit at the end of a specific module. Add more rows as needed.
1.
2.



Against what criteria will you evaluate the behavior, knowledge or skills listed above? List the criteria in the first column for each item. List the guidelines and/or feedback that you will provide to students in the second column.



## ASSESSMENT STRATEGES



If you don't know where you are going, any road will get you there.

-- Lesson learned from the Cheshire Cat

#### FORMATIVE VS. SUMMATIVE

- Formative assessments *monitor student learning* to provide ongoing feedback
- Help students identify strengths and weaknesses
- Identify where students are struggling to address issues immediately
- Usually little or no point value



### FORMATIVE VS. SUMMATIVE

- •Summative assessments evaluate student learning
- Compare to a target or benchmark
- Usually higher point value



### MAKE LEARNING REAL

Change the assessment to match reality





### MAKE LEARNING MEANINGFUL

Requires a process of transformation







#### EXPERIENTIAL LEARNING DIFINED

...any learning that supports students in applying their knowledge and conceptual understanding to real-world problems or situations where the instructor directs and facilitates learning. The classroom, laboratory, or studio can serve as a setting for experiential learning through embedded activities such as case and problem-based studies, guided inquiry, simulations, experiments, or ... projects (Wurdinger & Carlson, 2010).



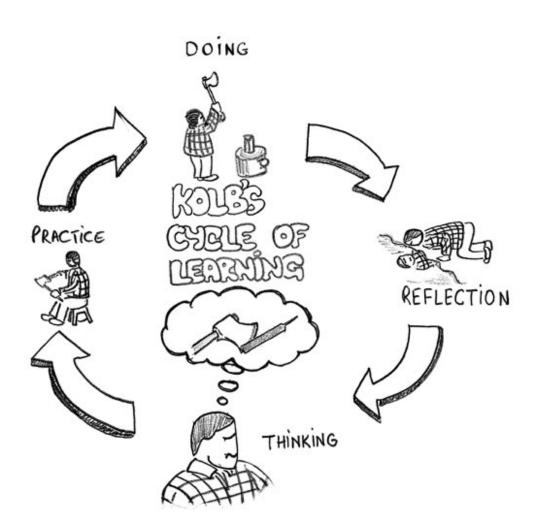
#### BENEFITS OF EXPERIENTIAL LEARNING

By **engaging** in formal, guided, authentic, real-world experiences, individuals:

- deepen knowledge through repeatedly acting and then reflecting on action,
- broaden skills through practice and reflection,
- construct new understandings when placed in novel situations, and
- extend learning as they bring their learning back to the classroom.



#### KOLB'S CYCLE OF LEARNING



#### Integration

- Knowledge
- Activity
- Reflection

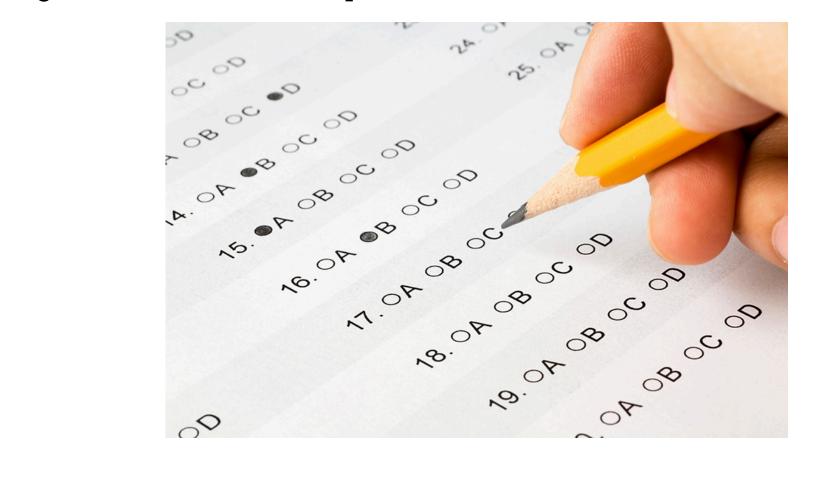
#### Cycle

- Concrete experience
- Reflective observation
- Abstract conceptualism
- Active experimentation



#### TRADITIONAL EXAMS

Multiple guess, "Christmas tree" option, three scantrons and a cloud of dust...





#### BASIC ASSESSMENT

Good practices for academic integrity

- Shuffle answer order
- Smaller stakes, more frequent assessments
- Online proctoring with live or record and review





#### ADVANCED ASSESSMENT STRATEGIES

Practical methods for creating personalized and rigorous assessment

- Question banks (<u>Canvas Guide #3048</u>), groups linked to banks (<u>Canvas Guide #2903</u>), formula questions (<u>Canvas Guide #2931</u>)
- Differentiated assignments based on exam appointment time, last name, or random assignment to create multiple exam versions (<u>Canvas Guide #2630</u>)



#### ADVANCED ASSESSMENT STRATEGIES

Creating authentic, realistic, and rigorous assessment

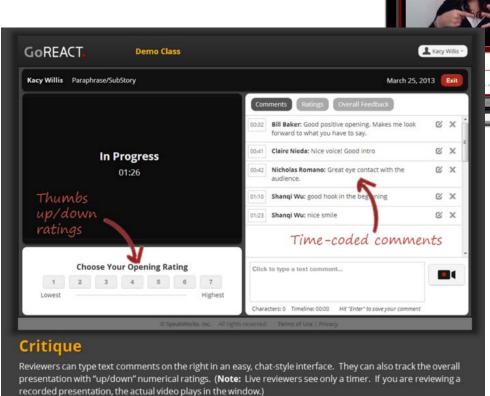
- File attached question type (data set for download and manipulation)
- Short answer and rubric scored questions (case analysis and open-ended response)
- Video (or audio) responses using Canvas Media Recordings (<u>Canvas Guide #3131</u>)



### NON-EXAM BASED ASSESSMENTS

GoReact as a tool for instructor, self-, and peer-review





Demo Class

Instant Web Video Playback A Kacy Wills

Time-Coded Comments

© SpeakWorks, All Rights Reserved,

March 25, 2013 Exit

hamburgers your facial expression should show it.

Norma Toreau: That's a better Love face!!

Thumbs Up/Down Ratings

### INTEGRATED PEER REVIEW

GoReact	Native Canvas	Turnitin PeerMark integration with Canvas
Video review Instructor, Peer and Self review Use a rubric or not Synchronous or asynchronous Subscription/access code (\$14 per student per course per semester or site license)	Video, audio, document, web, etc. (anything) Instructor, peer only Use a rubric or not Asynchronous only	Video, audio, document, web, etc. (anything) Instructor, Peer and Self review Use a rubric (or questions), or not Asynchronous only Licensed with Turnitin Allows for anonymous review Highly customizable and more complex options







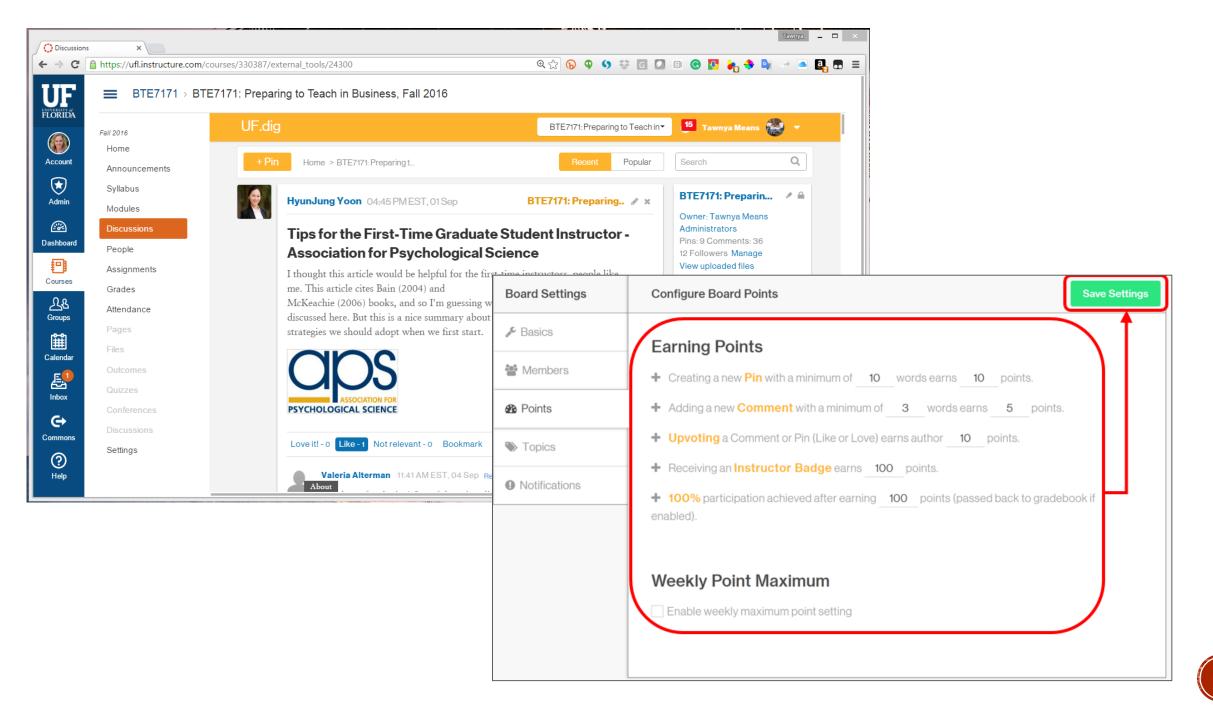


#### AUTO-GRADING PARTICIPATION

- Student-driven discussions on current topics
- Configure points, view analytics
- Instructor badges
- Pin and Comment word counts, Like, Love, Not relevant
- Leaderboards and analytics
- Integrates with Canvas grade book
- Student, course, and College licenses available

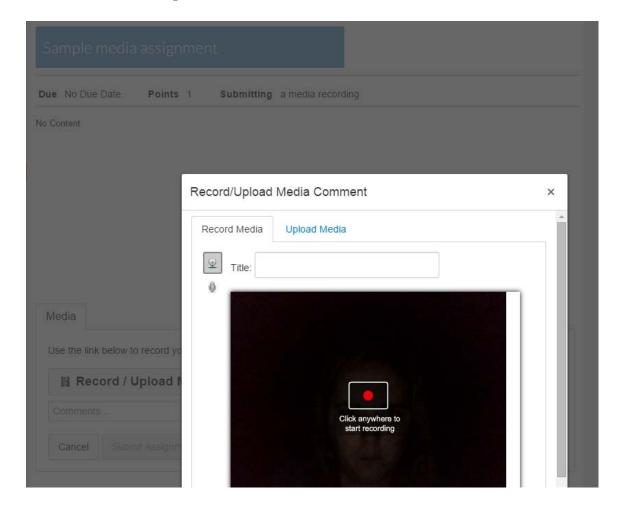






#### MEDIA RECORDINGS

Show what you know



#### **Options for scoring:**

- Peer review
- Score with a rubric
- Respond with audio or video

Student peer reviews will be considered complete when students have commented at least once on the page.

Bleakney, Sarah

Gillespie,Kristen
Give Sarah Bleakney another submission to assess

Dusenberry,Lisa
Give Lisa Dusenberry another submission to assess

Gillespie,Kristen

Give Kristen

Give Kristen Gillespie another submission to assess

Leroy,Megan

Give Kristen Gillespie another submission to assess

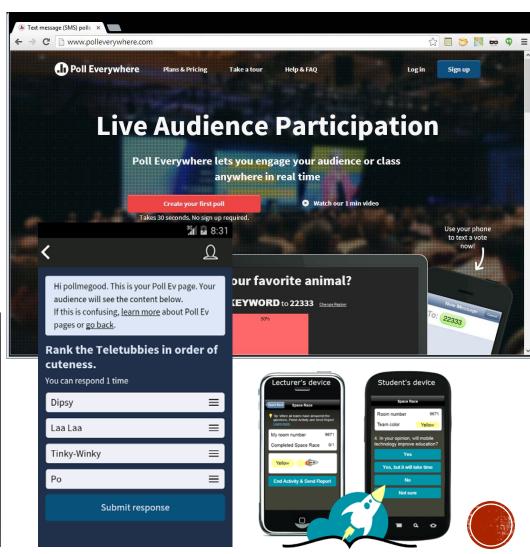
Leroy,Megan

Bleakney, Sarah
Give Megan Leroy another submission to assess

#### GET STUDENTS INVOLVED

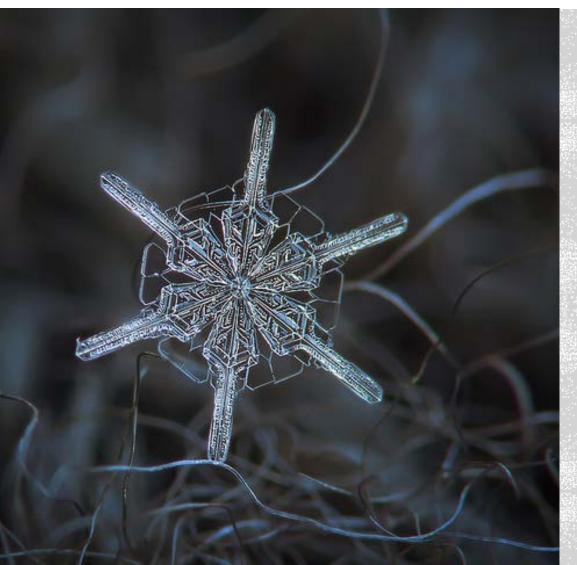
Polling and one-minute responses







## SNOWFLAKE ASSESSMENTS



Scalable unique exams for 650+ students

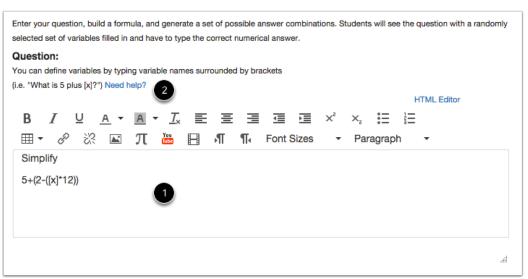
- Formula-based questions
- File download
- Increased frequency of assessment
- Lower stakes
- Spiraling assessments
- Online proctoring

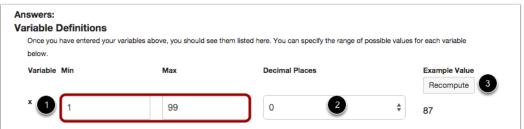
### FORMULA QUESTIONS

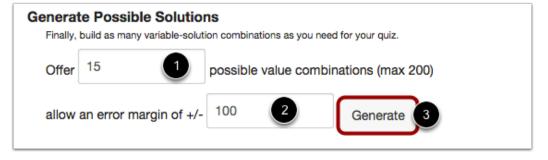
#### A recipe for generating unique questions

Answers:

#### Variable Definitions Once you have entered your variables above, you should see them listed here. You can specify the range of possible values for each variable below. Variable Min **Decimal Places** Recompute 17.123 27.123 25.032 3.101 4.123 3.465 -135.131 -125.121 -126.908 sb2 59.132 44.123 58.621 b3 20.432 26.093 21.378 5.001 8.111 7.757 Formula Definition Next you'll need to write the formula or formulas used to compute the correct answer. Just use the same variable names listed above Formula Result = 25.032slope0 = b1= 21.378 slopeadi = b3 = 46.41slope1 = b1 + b3the last formula row will be used to compute the final answer Decimal Places Save









#### FILE DOWNLOAD

#### Using data to solve problems

During the exam you will be asked to analyze data from the file in Excel (download whichever version you prefer):

AutoSalesPerMonth.xlsx 🗟 🗷

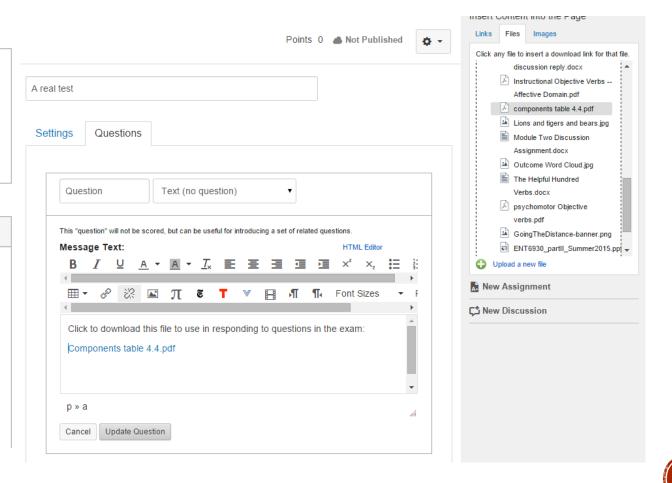
AutoSalesPerMonth.csv 🗟 🛭

#### Question 1

In a random sample of 250 Gainesville apartment dwellers, 101 indicated that they thought their landlord was "not providing them with a safe place to live."

3 pts

Use this information to test the hypothesis that a proportion of 0.53 of the apartment dwellers had this opinion, versus a two-sided alternative. Use a significance level of  $\alpha=.05$  for the test. For your answer, give the <u>computed value</u> of the Z or T statistic of the test. This statistic could be a negative or positive number, and state it to four decimal places.

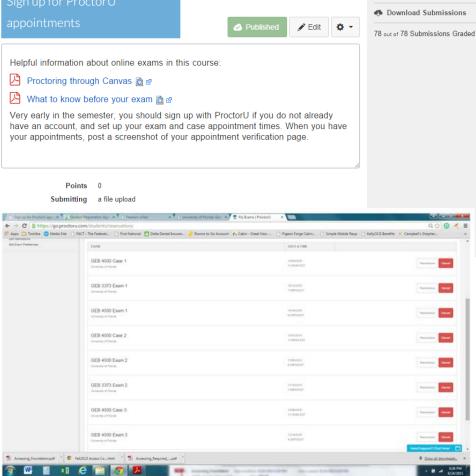




#### SUPPORTING STUDENT PREPARATION

Know before you go...









SpeedGrader™



## PROJECT-BASED ASSESSMENTS



#### Variety of options:

- Individual
- Team
- Auto-scored
- TA and instructor scored
- Rubrics

## HANDS-ON, MINDS-ON

Correct!

Correct Answers

### Part 2 - Southside Movie Theater

Download Skills2.xlsx and open it in Excel

Notice that the theater's current prices and discount percentage are stored in cells K2:K4.

Prices are subject to change, so use these cell addresses in all your work. Don't just use the current values as o

### Task #1 - Calculate the Regular Price (6 points)

Create a formula in cell E2 that calculates the correct ticket price for that party. Make use of both relative and can be copied correctly into the remaining rows.

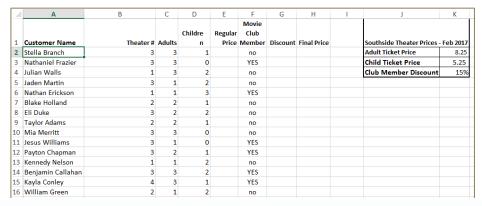
Copy the formula down into cells E3:E20.

### Task #2 - Calculate Club Member Discounts (10 points)

Column F indicates whether or not a customer is a member of our movie club. Club members receive a discou is in cell K4.

Create a series of IF() formulas in G2:G20 that behave as follows:

. if the customer is not a club member, display a zero. They get no discount.



Question 5	4.0	/ 4 pts
Task #3 - Calculate the Final Price for each Customer		
Create formulas in H2:H20 that show the final sales price for each row.		
That's the regular price minus the discount.		
What is the final price after any discount has been deducted for the customer in row 3, Mr. Nathaniel Frazier?		
Note: your answer must be within \$0.50 to earn credit.		
21.0400		
Between 20.54 and 21.54		
Additional Comments:		



### EXPERIENTIAL LEARNING CONSULTING



### EXPERIENTIAL LEARNING CONSULTING PROJECTS

We are going to be working together on a really exciting project addressing the problems of hunger & food insecurity in the Gainesville community. We will be partnering with five local social ventures. Students will be working together on teams of approximately 3-5 students.

When working with your teammates, we encourage you to share and collaborate rather than "divide and concur." If conflicts arise, we encourage you to consider the following questions: What are our shared goals? How can I be more kind and helpful in this situation? How can we all work together to best achieve our goals?

Click here for detailed information about the Projects &, including a description of each of the project options for student teams and instructions for how to sign up for your team.

To sign up for a team, go to the <u>People page</u> and click on the "Experiential Learning Consulting Project" tab. There you will find options to sign up for a team of your choice.

Each team will allow for approx. 4 members. You should sign up for a team no later than **Monday**, **3/13** at **9pm**. After the deadline has passed, any students not assigned to a team will be randomly assigned.

The Experiential Learning Consulting Projects count as 70 points possible.



### EXPERIENTIAL LEARNING CONSULTING

Experiential Learning Consulting Projects: Hunger & Food Insecurity & Food Waste In our Local Community

There are 842 million undernourished people in the world today. That means on the second food to be healthy and lead an active life. Hunger and malnutrinumber one risk to health worldwide — greater than AIDS, malaria and tubero according to the UN World Food Program.

It is a myth that there is not enough food to feed everyone. In fact, our earth p provide everyone in the world with at least 2,720 kcalories per person per day only need approx. 2,000 kcalories/day). The problem of hunger stems from un unfair trade practices. People living in wealthy industrialized countries like the than our share of the world's food (resulting in chronic problems like obesity at

One way that the United States contributes to global food insecurity is through subsidies given by the U.S. government to commodity crop farmers. The United subsidies to farms growing commodity crops such as corn, wheat and soy, who verproduction of these crops. Simultaneously, the recent increased demand decreased the amount of land available for the production of food crops, and verb commodity crop subsidies means that the cost of food crops is high, while the (corn, wheat and soy) is low. Highly processed wheat, corn and soy based for fruits, vegetables grains, and other produce, leading to the overconsumption of as the health problems associated with it. In recent years, the term "food deservices as the health problems associated with it. In recent years, the term "food deservices as the health problems associated with it."





CONTENT STRATEGY PLAN - TEAM 2B









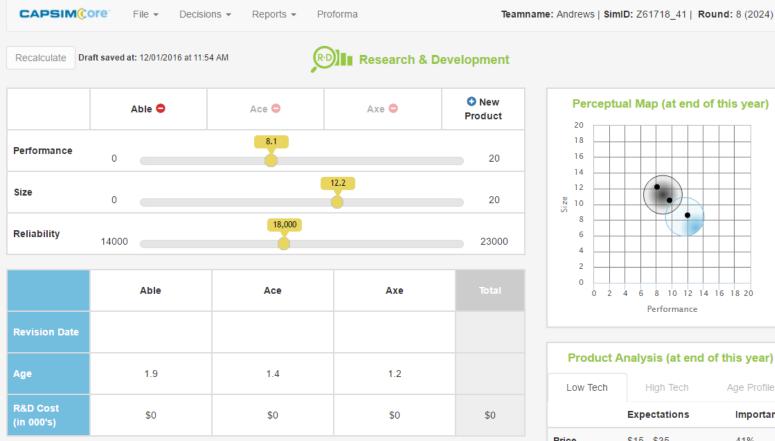


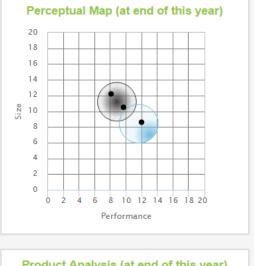
Bridging the knowingdoing gap to target learning by doing

- Individual
- Team
- Self-paced tournament
- Instructor-paced competition

### CAPSIM CORE

- CapsimCore practice rounds Section 3: Internal Analysis Module | Due Sep 23 at 5pm | 4 pts Select a simulation strategy Section 3: Internal Analysis Module | Due Sep 30 at 5pm | 2 pts
- CapsimCore round 1 Section 3: Internal Analysis Module | Due Sep 30 at 5pm
- CapsimCore round 2 Section 4: Functional Strategies Module | Due Oct 7 at 5pm | 4 pts
- Section 4: Functional Strategies Module | Due Oct 14 at 5pm | 4 pts
- CapsimCore round 4 Section 5: Business Level Strategies Module | Due Oct 21 at 5pm | 4 pts
- CapsimCore round 5 Section 6: Strategy in a Global Environment Module | Due Oct 28 at 5pm | 4 pts
- CapsimCore round 6 Section 6: Strategy in a Global Environment Module | Due Nov 4 at 5pm
- CapsimCore round 7 overall simulation performance Section 7: Corporate Level Strategies Module | Due Nov 18 at 5pm | 4 pts
- CapsimCore Top 4 Round Scores
- Section 7: Corporate Level Strategies Module | Due Dec 2 at 5pm | 2 pts







### Select a simulation strategy

Now that you have had the chance to practice using Capsim Foundation, which strategy will you use in the simulation? Choose one of the six strategies and submit the name of the strategy and one paragraph on why you have selected this strategy.





## CAPSTONE

Analyst Report









Success Measures	
Industry Scoring Success Measures Weighted Relative	T,
Relative Scores To Date for Industry F63831	١,
Calculating Scores To Date (Relative)	F
	F
<ol> <li>The system determines a raw score for each category by dividing the team's score ("Team's Value") by the category ("Highest Value"). For example, if the "Team's Value" for Profit is \$5,000,000 and the "Highest Value" raw score of .5 (\$5,000,000 + \$10,000,000 = 0.5).</li> </ol>	
<ol><li>Next, the system multiplies the raw score by the success measure entry. Continuing with the previous exar ("Team Weighting") is 12.0, multiplying 12 by 0.5 will derive a "Score" of 6.</li></ol>	nple,
3. The scores for each category are added, and the resulting sum appears in the Total row.	t

The team's values are weighted even for each round.

Balanced Scorecard											
Industry Scoring Balance	ed Scorecard My	Teams									
My Teams											
Here are the possible a preakdown of how it wa		that are so	cored on th	e decision	s your team	n makes du	ring a roun	d. Clicking	each score wi	ll display a	
Team Name	Rd 1	Rd 2	Rd 3	Rd 4	Rd 5	Rd 6	Rd 7	Rd 8	Recap	Total	
A CANADA	Rd 1	Rd 2	Rd 3	Rd 4	Rd 5	Rd 6	Rd 7	Rd 8	Recap 88	Total 132	
Andrews											
Andrews Baldwin	44	0	0	0	0	0	0	0	88	132	
Andrews Baldwin Chester	44 52	0	0	0	0	0	0	0	88 76	132 128	
Andrews Baldwin Chester Digby	44 52 53	0	0 0	0	0	0	0 0	0 0	88 76 67	132 128 119	
Team Name Andrews Baldwin Chester Digby Erie Ferris	44 52 53 56	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	88 76 67 80	132 128 119 137	

	For more informa	ation on the	e scorin	g criteria, click that criteria l	below	٧.					
	Team; Andrews Round 1 Score										
	Financial			Internal Business Pro	ces	s	Customer			Learning and Growth	
	Stock Price	6.7	/8	Contribution Margin	0.0	/5	Customer Buying Criteria	2.9	/5	Employee Turnover Rate	3.3 /7
by I	Profits	3.0	/9	Plant Utilization	3.6	/5	Customer Awareness	2.8	/5	SubTotal	3.3 /7
p 19	Leverage	2.0	/8	Days of Working Capital	0.0	/5	Customer Accessibility	0.0	/5		
	SubTotal	11.7	/25	Stock-out Costs	4.5	/5	Product Count	5.0	/5		
				Inventory Carrying Costs	5.0	/5	SG&A Expense	5.0	/5		
tple,				SubTotal	13.1	/25	SubTotal	15.7	/25		

Daily standings: Round 1: 21 percentile Overall at the end of Round 1: 21 percentile

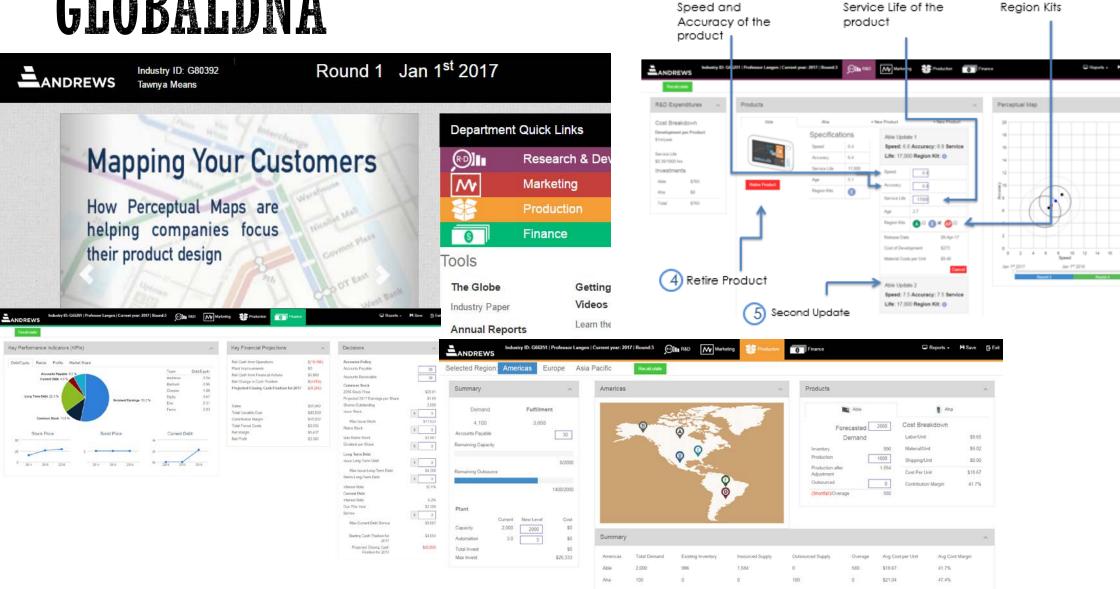
Analyst	Report													
	st Report e of 1,000 p			company	in ten ca	tegories of r	managem	ent perfor	mance.	Categorie	s are worth 1	00 points in t	he overall	annual
SimID *	Co.	Rd	Margins	Profits	Emerg. Loans	Working Capital	Mkt Share	Fore- casting	Cust. Sat.	Prod- uctivity	Financial Structure	Wealth Creation	Total Points	Cumula. Points
F63831	Andrews	1	•	•	•	•	•			•	•	•	607	607
F63831	Baldwin	1	0	3	•	•	)	•	0	•	•	)	685	685
F63831	Chester	1	•	3	•	•	0	•	0	•		)	657	657
F63831	Digby	1	0	•	•	•	9	•	0	•	•	3	771	771
F63831	Erie	1	0	)	•	•		•	0	3	•	)	586	586
F63831	Ferris	1	•			•		•	0	•	•	•	754	754



Round 1 points: 43.8 of 82



## GLOBALDNA



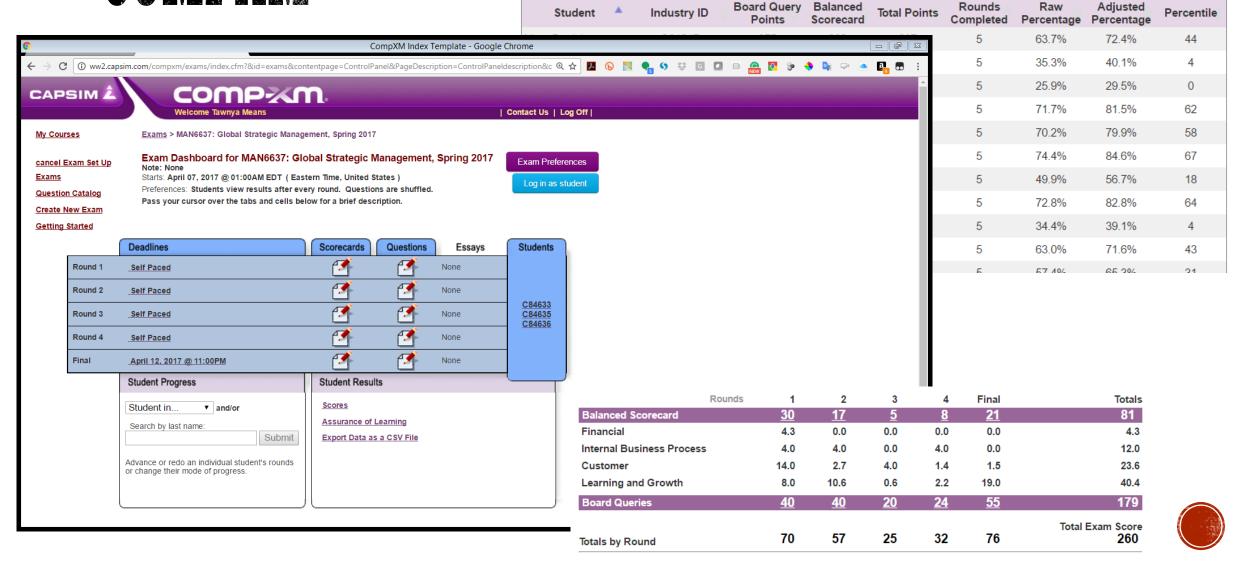
### Overall Exam Scores for MAN6637: Global Strategic Management (I2MBAF16-107F), Fall 2016



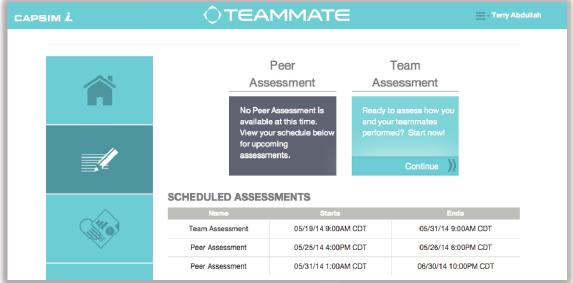


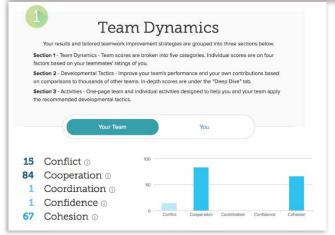
### **COMPXM**

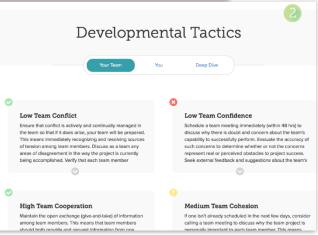
Click on any of the student names to view a detailed report of their results. Each column of the table may be sorted, and you can export the information provided into a PDF or Excel document. Below the table are details about how the scores are calculated.

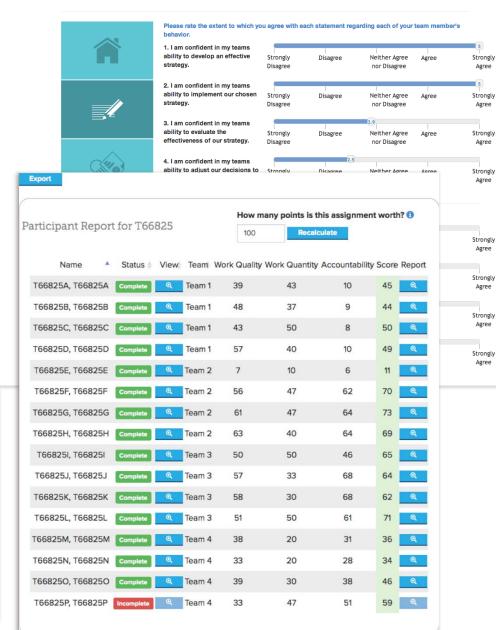


### TEAMMATE









### TARGETING STUDENT SUCCESS



Patricia Kalis Oct 31, 2016 **⊹** -

### Round Reports: Walking Through an Example Report

Using an example round report to highlight important information and details that can help you make round decisions in Capsim. Each link goes through the different portions of the report, and are all less than 5 minutes long.

Part I: Intro to Round Report & High Level Overview ₽

Discussions

Part II: Perceptual Map, Product List, & Revision Dates ♂

Part III: Marketing Portion of Round Report ≥

Part IV: Customer Satisfaction

Part V: Production Portion of

Part VI: Financial Portion of F

As always, please let me know it



### Struggling with CapsimCore?

It looks like you are having a rough time with CapsimCore. We want you to be successful... Trish and I are available and active in the course site on the discussion boards offering specific guidance and assistance to help you in understanding the simulation, how to read your reports, how to forecast sales, and in general, how to earn stars in the simulation. You should note that even if you have had multiple rounds with no stars or one star, all is not lost! You can earn stars for the next round simply by improving from the previous round. Your company will not be fixed, but you will get a better score and you will be improving your chances of doing even better the next round. If you would like help, please go to the discussion board and post your concerns or questions. You can also contact Capsim support. Many students have shared how helpful they are at digging into your report and giving you individual feedback. They won't tell you the answers, but they are readily! available and can see your view to help.

Trish and I are continually monitoring the discussion boards and will post help and points to look for as well. Trish has online office hours today (see her announcement for details) and I am also available for office hours. Dr. Means

### Five stars on CapsimCore round 4!

Keep up the good work! You really seem to have it figured out. I encourage you to jump on the discussion board and share your strategies with your peers. It will not hurt you any and your peers will greatly appreciate the tips. Dr. Means



Tawnya Means

# Targeted messages

### Less than 5 stars for round 4 in CapsimCore

It looks like you missed at least one star this round... I strongly encourage you to check out the topic breakdown videos that Trish is posting on the discussion board. She and I are always looking for ways that we can help you to improve your decisions that you make each round. If you are having questions that are not already addressed on the board, post them and we will respond quickly with guidance. You are not alone in figuring this out!

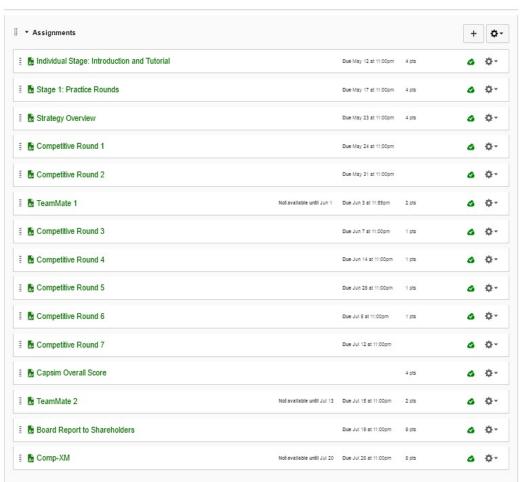
Dr. Means



Tawnya Means



- Orientation and start up process
- Practice rounds (footrace)
- Strategy overview
- Competitive rounds
- TeamMATE after rounds 2 and 7
- Overall performance
- Board report
- Comp-XM







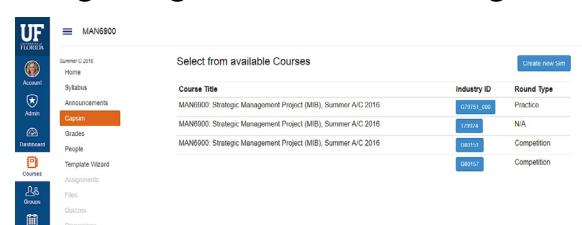
### CAPSIM INFORMATION

In this course, you will be assigned to teams and will participate in the GlobalDNA Simulation by Capsim. Individuals will make decisions for up to eight practice rounds and teams will make decisions for seven competitive rounds. Teams must also complete the team strategy overview and board presentation to shareholders. Students should review the following Capstone Simulation Readings and Materials before attempting the simulation.



- What is GlobalDNA Introduction PowerPoint ge = An introduction to the simulation, offers general learning objectives, and sets the stage for types of decisions and industry conditions each company will manage.
- @ Market Conditions Report 🔯 👩
- @ Decision Making Process Overview PowerPoint 🙍 🏽
- @ Department Guide 🗟 🦪
- @ Manager's Guide 👸 🔞
- @ Company Strategy Guide 👸 g a description of each of the strategies in GlobalDNA.
- @ Sample Globe Report 🐧 🛭
- @ Sample Annual Report 👸 😅
- @ Decision cheat sheet 🐧 🧟 use this as a guide to making decisions
- @ Manager's checklist 👸 🧝 use this to check before you submit as rounds are closing
- @ Topic reflections 🚵 @ Points to think about as you go through the simulation
- @ Tips and Tricks 👸 😰
- GlobalDNA Student Guide @ a an overview of strategic management from Frank Rothaermel

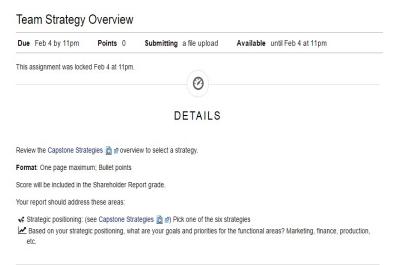
- Located on home page or in Getting Started section of course
- Overview video from professor
- Links to support files
- Single sign on access through LMS





- 1.Professor explains Perceptual Maps in video
- 2. Students use Strategy Picker
- 3. Students submit strategy with explanation after practice rounds and before first competition round
- 4. Professor provides general guidance on strategy aligned to decisions in weekly debrief videos







- Submitted after the last competition round
- Teams report on:
  - Strategy evolvement over term
  - Success at sticking to strategy
  - Prediction for future of company
  - Lessons learned

### Simulation Board Report to Shareholders

Submit Assignment

Due Mar 31 by 11pm

Points 4

Submitting a file upload



### **DETAILS**

### Format:

- · Document in Word or pdf
- . Font: times new roman 12
- . Line spacing: 1.5
- Length: 4 page maximum
- · Margins: 2.5 cm
- · Margins are justified on the left and right
- Page numbering: bottom, centered and starting from the first text page

### Content:

The report should address the following issues:

- Each team should emphasize what they think is most important in the order they believe most
   effective.
- Company strategy and how it has evolved. What was your strategic positioning at the start of the simulation? Provide a brief outline. Then discuss how your position changed during the simulation. Include comments on the dimensions of strategy covered in your team strategy paper.
- Company performance in all decision rounds. Discuss the performance of your company during the time you and your co-managers have run it. Draw on the data presented in the simulation.
- 4. Strongest competitors. Which companies do you consider to be your strongest competitors in the simulation market? Why? Which competitors would you place in your strategic group?
- 5. Lessons learned. What are the "lessons learned" by your management team about crafting a winning strategy and about what the managers of a company should or should not do for a company to be successful?





## COMPETENCY BASED LEARNING



com·pe·tence

'kämpədəns/

noun

1. the ability to do something successfully or efficiently.

-- Merriam-Webster

### COMPETENCIES

Mapping the process to the learning tasks

### The Entrepreneurship Process

- 1. Identify an opportunity
- 2. Develop a venture concept
- 3. Acquire resources
- 4. Manage and grow
- 5. Exit the venture



# The Entrepreneurship Competencies

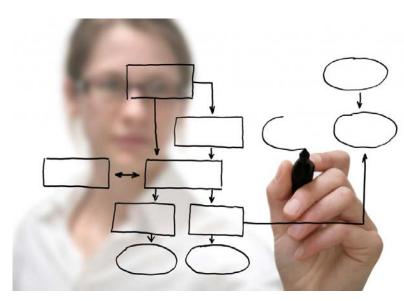
- Opportunity recognition
- Opportunity assessment
- Risk management / mitigation
- Conveying a compelling vision
- Tenacity / Perseverance
- Resource leveraging
- Guerrilla skills
- Value creation
- Maintain focus yet adapt
- Resilience
- Self-efficacy
- Building and using networks



### COMPETENCIES

You learn what you do

- Break up the competencies into assignments
  - Create a bug list,
  - identify local opportunities,
  - conduct needs analysis,
  - create an elevator pitch,
  - interview customers, etc.
- Weekly assignments... do it, think about it, connect with others, review other's, reflect over time (mid and final reflections)
- Lesson learned: Students are open to innovation in assessment their main resistance is to how to handle the responsibility



### A PROCESS OF BECOMING

"After reading through my blog from this semester I am left amazed and speechless. ... I had many memorable experiences this semester, but the one that I will always remember is the Free Money exercise. I managed to build the courage and go up to complete strangers with a strange request. I offered random customers a dollar bill and asked for nothing in return. I have to say that I received some strange and surprising looks, but it was quite a unique experience. I am really proud of myself for completing the interview exercises that required going out of my comfort zone. ... I have learned that feedback is necessary, but there are many customers who are not willing to collaborate and that's okay.... I see how everything ties together and the purpose for each assignment. Each exercise was designed to expose us to entrepreneurial experience and in order to ultimately develop an entrepreneurial mindset. At the beginning of the semester I repeated the entrepreneur's mantra, but I have to admit that I did not have much sense of what I was saying or committing to. Now, that I have found an opportunity, developed a venture concept, acquired resources, managed growth and finally concluded my exit strategy I feel like an entrepreneur."



### WHAT STUDENTS THINK ABOUT IT

- "Dr. Pryor is innovative and creative in ways I've never seen in a professor. As a student, it's inspiring. I WANT to do the work. I WANT to watch the lectures. I WANT to absorb every bit of the material that I can. At the same time, he's made us free completely free to pursue what interests us. Students can determine their own fate, build their own course with the materials they've been given."
- "I loved the way this course was set up because it put you in an entrepreneurial mindset for the entirety of the course."
- "YES. I love the aspect of having the blog to submit assignments. I know it'll be awesome to look back on and read at the conclusion of the course. Thank you for making this class easy to keep up with! I don't mean that to say the assignments are easy (because they are challenging) I mean the way the course is set up is easy to follow with the deadlines and assignment descriptions."
- "It was a pile of useless busy work."





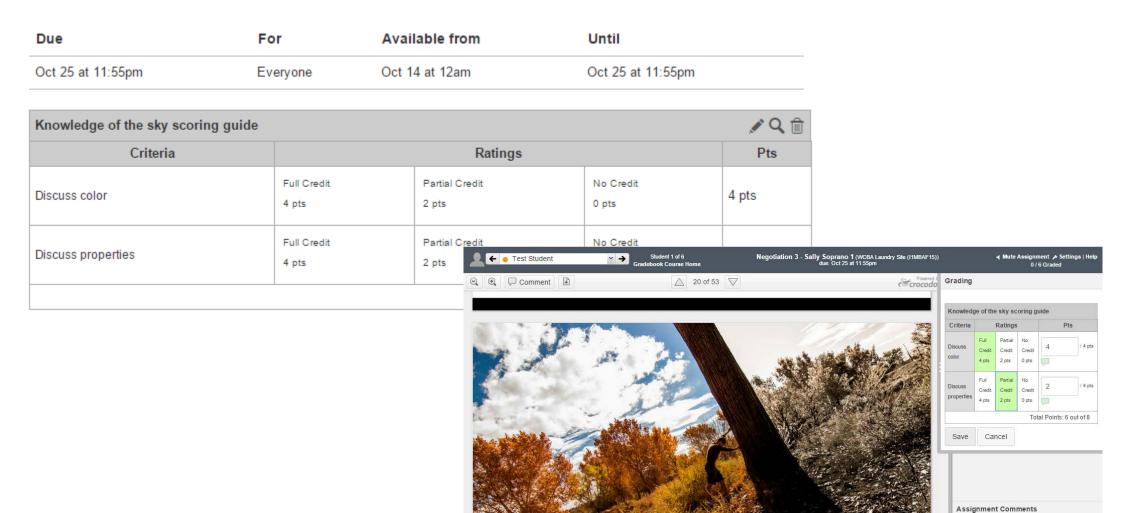
## CONTINUOUS IMPROVEMENT



"Continuous improvement is better than delayed perfection."

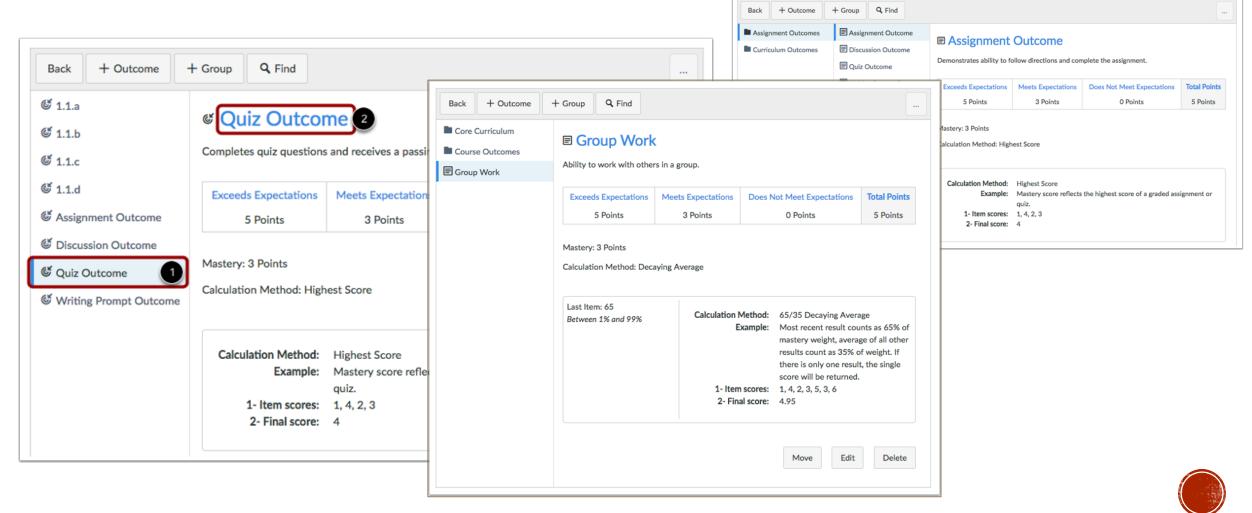
-- Mark Twain

### RUBRICS

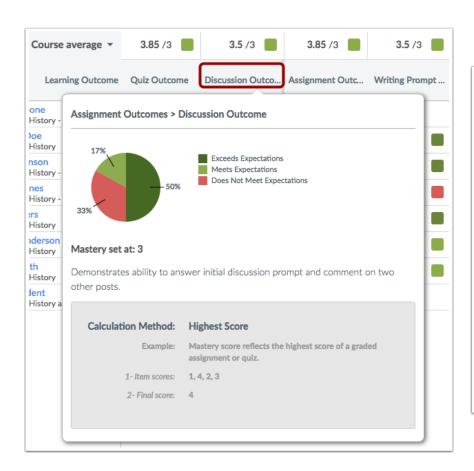




### LEARNING OUTCOMES



### MASTERY





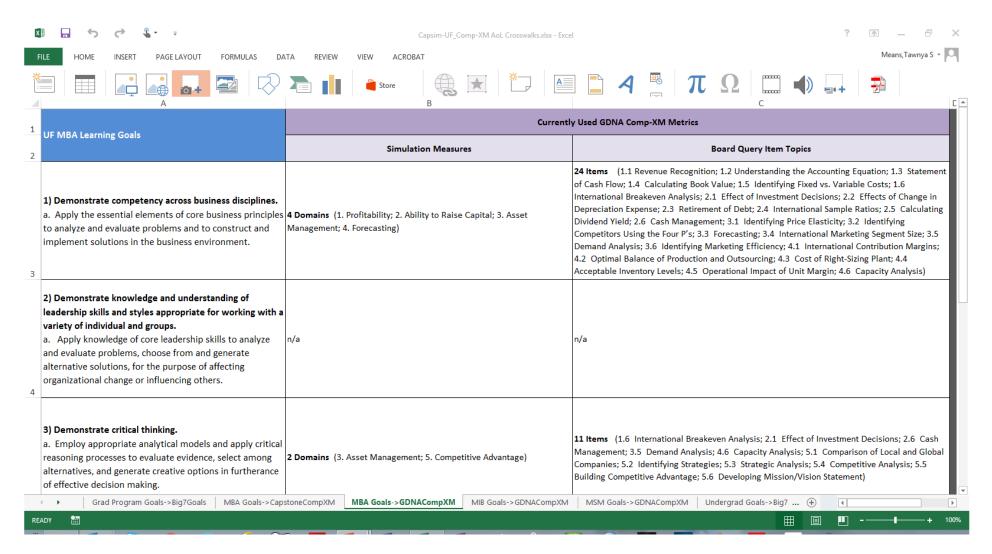


### MAP ASSESSMENT TOOLS

Learning Goal	MBA	MIB	MSM	BSBA
Demonstrate competency across business disciplines	Capstone/ Comp-XM	N/A	GlobalDNA/ Comp-XM	Core/ GlobalDNA
Demonstrate teamwork and leadership skills	TeamMATE	TeamMATE	N/A	N/A
Demonstrate critical thinking	Capstone/ Comp-XM	GlobalDNA/ Comp-XM	GlobalDNA/ Comp-XM	N/A
Possess effective communication skills	Comp-XM/ Capsim360	Comp-XM/ Capsim360	Comp-XM/ Capsim360	Comp-XM
Possess a global perspective on business	N/A	GlobalDNA/ Comp-XM	N/A	GlobalDNA
Apply appropriate problem-solving and decision-making skills	N/A	N/A	N/A	Core/ GlobalDNA
Appreciate the ethical aspects of business	N/A	N/A	N/A	Comp-XM
Understand the principles of groups, teams, managers, and leaders	N/A	N/A	N/A	TeamMATE



### MAP ASSESSMENT DATA





### MAP PROGRAM OUTCOMES

Key:	<u>I</u> ntroduo	ced	<u>R</u> ei	nforced		<u>A</u>	ssessed								
SLOs	ACG 2021	ACG 2071	CGS 2531	ECO 2013	ECO 2023	BUL 4310	FIN 3403	GEB3213 GEB3219	GEB3218 GEB3219	GEB 3373	MAN 3025	MAN 4504	MAR 3023	QMB 3250	Additional Assessments
#1	1	I	I	I	-	1	I			R	1	1	1	1	A ETS-B Exam
#2	R	R	I											R & A Quizzes	
#3						R & A Exam	R				R		R & A Exam		
#4				1	-					R & A Exam	1		R & A Exam		A ETS-B Exam
#5										R & A Exam	1		1		
#6											I & A Exam				
#7											I & A Exam		1		
#8	R	R		1	ı					R	R	R & A Exam		R & A Quizzes	
#9	R	R		1	1					R	R	R & A Exam		R & A Quizzes	
#10							R & A Assignment	R & A Assignment				R			
#11	_								I & A Assignment			R			



### CLOSE THE LOOP

### Additional emphasis on course topics

The committee analysis of the ETS exam highlighted issues in some students' knowledge of financial ratios and standard cost accounting. To address the need for more discussion of these topics, the Managerial Accounting course was increased from 3 to 4 credit hours. Additionally, the analysis indicated a need for greater emphasis in marketing on the topics of market entry strategies and marketing research concepts (e.g., unaided recall, aided recall, etc.). The instructor in the Marketing course has added these topics to the lectures.

### Change in emphasis of a course

In reviewing the ETS data related to finance, the committee was concerned that students were too focused on calculations at the expense of a solid understanding of the principles of finance. Accordingly, the instructor agreed to continue to spend the early part of class discussing current events, showing students the relevance of the material, and to place greater emphasis on conceptual questions and financial definitions through a redesign of quizzes and exams.

### Change in instructor actions

The committee analysis of the ETS data related to economics highlighted specific issues that students were missing. A review with the course instructors indicated that students were taught the concepts but that as it was early in their courses at the college, they seemed to not remember the content when it came time to answer the exam questions in the final, capstone course. The committee asked the instructors for ideas as to how the students could be alerted to the importance of certain concepts so that they might remember them after the course was completed. One instructor offered to send his students an email at the end of the course to identify those issues. While it is too soon to tell if this email has had an impact on students, the instructor will continue to send this type of email at the end of each semester. (See Appendix M for an example of the email text).





### THANK YOU!

### Tawnya Means, PhD

Director, Teaching & Learning Center Warrington College of Business

tawnya.means@ufl.edu

@UFTawnya



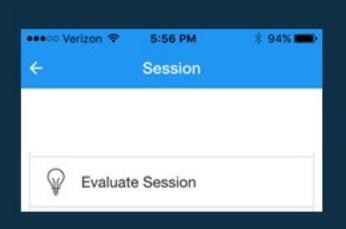
**WARRINGTON** COLLEGE of BUSINESS







### Session Evaluations Contest



- Download and open OLC Conferences mobile app
- Navigate to specific session to evaluate
- Click "Evaluate Session" at the bottom of session details screen
- Complete session evaluation\*

Each session evaluation completed (limited to one per session) = one contest entry

Five (5) \$25 gift cards will be awarded to five (5) individuals

Must submit evals using the OLC Conferences mobile app or website





