MORE INNOVATION, LESS FRUSTRATION

ED TECH ADOPTION BEST PRACTICES & LESSONS LEARNED
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1. WHAT IS YOUR PROCESS FOR FINDING, REVIEWING, & LAUNCHING NEW ED TECH ADOPTIONS?
SNHU’s Team Approach

- Discovery
  - Needs Analysis
  - Partner with Deans, IDs, Academic Technology
  - Portfolio Development

- Adoption
  - Aligns, Accessible, Affordable
  - LTI Integration & Data
  - Decision and Contract

- Maintenance
  - Training for Faculty and Staff
  - Trouble shooting and Communication
  - Evaluation
2. WHAT HAVE YOU LEARNED ABOUT COMMUNICATING WITH YOUR INSTITUTION?
Even Race Cars Need Parachutes

ITS
Data
Access
Advising
3. **WHAT HAVE YOU LEARNED ABOUT COMMUNICATING WITH YOUR PROVIDERS?**
Be a Partner, Not a Customer

- Find people who get you
- Agree on SLAs
- Invite them in early
4. WHAT NEW TOOLS OR STANDARDS WOULD MOST BENEFIT YOU IN THE NEXT YEAR?
Pumping the Gas Pedal

- Better ways to scan for what is out there
- Frameworks for evaluating tools and vendors
- IMS Global LTI 2.0 and Caliper analytics
- Planned system downtime standards (updates, communication)
Session Evaluations Contest

- Download and open OLC Conferences mobile app
- Navigate to specific session to evaluate
- Click “Evaluate Session” at the bottom of session details screen
- Complete session evaluation*

*Each session evaluation completed (limited to one per session) = one contest entry

Five (5) $25 gift cards will be awarded to five (5) individuals
Must submit evals using the OLC Conferences mobile app or website