



Figure 3. Revised community of inquiry model, including "learner presence" (Shea & Bidjerano, 2010).

Student-instructor relationship =

- Student motivation?
- Academic Success?

Student interaction/communication =

- Student-instructor relationship?

COI framework =

- Student-instructor relationship?



'Presence' in the online course is understood as the ability of people "to project their *personal characteristics* into the community, thereby presenting themselves to other participants as '*real people*'". (Garrison, Anderson, & Archer, 2000, p. 89).



Survey Results



Q7 - What methods worked best when communicating with your instructor?



Video Examples



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